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Comuyity Agency for Social Enquiry

Actlyitx Report

July 1990 to June 1991

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Overview

In the previous C A S E Activity Repod. we pointed to the optimism generated by the new configuration of forces in South Africa. and its implet on our agency. _

As pmgressive organisations have shaken off the repressive mantle of the Emergencies, demand for the technical services which we provide countrywide through CLIP has continued to grow: for customised databases, _ and for waik-in or on-site instruction in wordproeessing and desktop publishing. Our repen mentions aslaggering diversity oforganisations which rah; on our support.

Likewise. our policy research programme PREP has expanded tn handle requests for us to handle large and demanding projects. whose nature reflects the transition among mass organisations from opposition towards preparing to participate in socio-wonomic transformation.

One such project. on pavery and dependence in the huge Afrika hectiou of the Nedexduitse Gereformeerde Kerk (NORA), has been carried through from conception to final writeup since our last report. It involved a nationwide survey of eight hundred households, drawn from both NGKA. congregations and their surrounding communities.

An even more complex study is under way as we formulate this report. Commissioned by COSATU: it involves hiterviews of twelve hundred shop stewards in two hundmt and fifty factories and workplaces nationwide, covering fourtetm unions in nine regions. The study wiil profile shop stewards' attitudes towaads a newspaper. and tadio and TV programmes. being planned for them by COSATU; and canvass their attitudes on socia-political developments, and issues like shnpv-tloor democracy, to help inform COSATU policy. .

A third large-seale study. on 'marginaiised' youth and associated action programmes. ison our drawing howl, having been mandated by a consultalive conference convened by the Joint Enrichment Project of the SACC and SACBC. '

In a similar developmental vein we have experienced continued calls for service research. on issues like women in the economy, wages, and readership surveys. And in our Penguin Forum series, topics like death squads and the armed struggle can be frankly canvassed for the first time in SOLIIII Africa's history.

However. these exciting new thrusts towards social development and political debate have their grim counterpoint. In (eventing the poverty in the NGKA, the low wages of domestics. the under-reprcsentalion of black

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women in all but the lowest strata of education and production. and stale of youth unemployment and entanglement. our research shows _ the systemic epttession of martini! is manifested in such! pmeesses thlt a, are not going to be easy to redirect. .

Even mate painfully, the investlgltinns of politicel violence which we have conducted or supported in Johannesburg end Pietermaritzburg suggest that powethtl interests are actively residing the forces of genuine reform. and that the government is as much unwilling u unable to stop them.

As violence bemne Natel's chief expon to the Reef. the Iohanneehmg C A S E office undertook a countetput effort to John Aitdtison's monitoring and auntsysis in Pietemritzhutg. Out interim report. I brief live-pages of tables and grlphe, showed that medit renditions of eye-w'nm lmm: overwhelmingly attributed uwsion and use of weaponry to Inhthm The analysis wastaken up waddowidenml routed the complzeemy of commentators whehidden behind ttrihtl'm ihhchon-hlaek' explanations of the Reef violence. '

In sum, in the 1990-91 year. C A S E has enjoyed rising to the challenge of projects which aim to build a genuinel new South Africa beset! on principles of nonmchlisrn and demom' "but has not neglected other .lij which highlight the distance we mam travel and identify egg; 7 political players who am reluctant to mate the joumey.

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Background to C A S E

Aims

The Community Agency for Social Enquiry. C A S E. is an independent social research and training resource. Its national activities are organised into the continuing programmes:

PREP, the policy research programme, conducts policy research on national or violence;

the service research commissioned by studies, readership surveys or regional issues such as sanctions or crime: organisations, such as community organisational development investigations.

CLIP, the Computer Literacy Project, handles the design, installation and support of specially designed databases; computer literacy training in word processing, record keeping and desktop publishing

By the program C A S E aims to advance the policy knowledge and help develop the infrastructure of mass-based democratic organisations such as political movements, trade unions, church structures and civic associations. as well as related programmes of community organisation. The agency is non-racial and committed to the achievement of a democratic South Africa. The diverse organisational affiliations of its staff and board help to ensure that its activities are responsive to appropriate social needs and priorities,

Legal status

In 1987 C A S E was incorporated as an association not for gain, under Section 21 of the Companies Act. The following people presently serve on its board of directors, meeting two or three times a year to oversee the direction and undertakings of the agency:

Rev John Aitchison, Director of the centre for Adult Education at the University of Natal (Pietermaritzburg)

Professor James Gwede. Rector of the University of the Western Cape

Ms Jennie. Glennie. Deputy Director (Finance and Planning) of SACHSD . -

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Saki Macaw. ANC Department of Information and Public

Relations: Mark Orkin. C A S E Director and Professor in Sociology

Research Methodology in the Faculty of Medicine. University of the Western Cape . .

Dr. :inmphah Ramphele. Deputy Vice-Chancellor of this University of Cape Town Education

Dr. Samuel, Head of ANC Movement in V A

Dr. : grist: Thagala, Director of the Educational Opportunities Council

The agency: auditors Mr Messrs Kate! Feinstein. who are affiliated to the Thornton International.

Centres

The agency is active in three main areas:

" - PW, from our offices in Johannesburg; -

#- 223:31. in association with the Centre for Adult Education headed by John Aitchison at the University of Natal; (Kultur and

' - u: C: . in association with -

its gaging: gscatigi headed by Mr. I Shaky Willem u 9:

University of the Western Cape: in Bellville.

Stan"

' . of the board are also employees of the organisation: Mark Ziffmagg; the administrative and financial of the agency; and supervises much in the Johannesburg office of the National activities and CLIP, oh I Immune ham. . , gmy employs the following full-time staff:

Debbi: Budiemler, senior research manager (Bellville)

Nobayeti Dubs. secretary (Johannesburg) :3)

Dr. David Everatt, medical researcher (Johannesburg) 00

Jenny Hcinul. administrator and assistant researcher (Johannesburg) J

Vaughn John. trainer and \$311011 assistant (Johannesburg)

' K , trainer (Bellville - V

3: szliusen, trainer and m. research (Johannesburg)

Siphc Pityana, senior researcher (Johannesburg)

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Brit! biographies of the members of staff are yrcsemal in Amanda A.

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Funding

The present funding planet: of C A S E are Interfund, WUS (International), and the Canadian, Netherlands, and Swiss Embassies. Particular projects have been supported by COSATU, the SA Council of Churches, the Kagiso Trust, and the German Embassy. Previous funding contractors have included CUSO, the Ford Foundation, and the Australian and Spanish Embassies.

The bulk of our income is from such funding peanuts, who wish to have our research and training facilities made available to groups which cannot afford the real (.3631 of these renounce).

However, we do recover some of our costs by charging for our services.

We do so for three reasons: it disciplines ourselves and our client organisations, ensuring that the expensive business of applied social research is undertaken for worthwhile purposes; it gives our clients a claim on us; and it indicates that our funding partners are not taken for granted.

CLIP is often approached for training by mass-based Community members with few funds of their own. In these instances we waive most or all of the charge. Accordingly, in the case of the policy or service reetamh in PREP, we try to include a higher proportion of the real cost in our budgeting for proposed projects. Over the three financial years of \$874989 we earned, an average, twelve percent of our total income; for 1990 the earned proportion improved to sixteen percent.

In our budgeting for 1990 the expenses of C A S B, which services the board of directors and provides administrative, financing and accounting support to the operating programmes - were explicitly casted out to CLIP and PREP programmes. This arrangement is reflected in the audited financial statement for 1990.

Audit

The records and preparation for the organisation's audit are handled by the Johannesburg Office. The draft financial statements for the 1990 financial year were considered by the mid-1991 board meeting, and the finalised version circulated to funding partners thereafter.

Supporting organisations

Our most recent major research missions are from the Neduduitse, Geteformeerde Kerk (Afrikaner), from COSATU, and from the Joint Enrichment Project of the SACC and the S&CBC. Previously, some of the jobs were done by CASE for Bishopscourt, the Equal Opportunity Foundation, New Nation and the: Wealby Matt. the SACC, at the United Nations. We have also done briefcase jobs for COSAW unions, COSATU itself, 118, the Justina, and Pence Commission of the SACBC, Legal Resources Centre, Midlands Crisis Committee, NBCC, SACC, SACRED, and various human rights law firms.

We have participated with other agencies in large projects of the CDS.

COSATU, 13R, Legal Resources Centre, NUMSA, Peace Action and SPP. '

On hundreds of occasions the aforementioned mentioned in this mid our two previous reports have engaged our assistance with mapping.

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PREP (Policy research programme)

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Renard: an wanwn and the economy

' In 1990. Debbie Budlender was asked by the United Nations to prepare a report on Women and the Economy in South Africa'. Her thirty-page document served as a basis for the mutual report of the Seetemy-Genenl on Women and Omm: meter Apartheid.

Following this research. Debbie was invited to join the Economic Trends Research Group, who provide economic analysis and policy options to COSATU. Debbie produced a further paper discussing women and development for the group. ' -

An amended version of the UN paper was presented by Debbie at the February 1991 conference on Women's Empowerment in Southern Africa held in Durban. and subsequently to different groups based in Johannesburg, handing the Black Sash. C A S 1?. published her paper in booklet form in 1991. and a shorter version was distributed within COSATU.

Debbie further provided input on the topic at a meeting of the COSATU Goods and Services Commission which was discussing development; assisted Grassroots Blame Trust in formulating their demands relating to children; and addressed 200 students at the Natal workshop of the Student Services Centre on the subject of women, education and the economy.

Other research interests: tmtm'ng; poverty; burndes.

Debbie continued her work on domestic workers. She addressed numerous meetings of the Black Sash. Justice and Peace and Kainenlt on the subject. and updated her 1989 paper which had been commissioned by several individuals and groups including the government's National Manpower Commission. Debbie also assisted in formulating the response of the Black Sash to proposed legislation for domestic and farm workers. Debbie assisted Professor David Kepian with his report for the Commonweath Expert Group on technology and training. She worked on the areas of agriculture and women. and assisted with the final editing of the reports of 111 collaborators. C e S F. Boatd member Dr. Mempheln Ramphela used Debbie's UN paper extensively in her report for the same Commonweath Group.

Debbie was asked to give evidence on poverty during two legal cases. The first involved a pensioner claiming compensation from the police after they had shot and killed her son; The second case was in the 7.

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Industrial Court, and arose from the SACCAWU strike at OK Baum in mid-1990.

In 1990 Debbie was asked to analyze and provide an annual report on the Operation of the bursary organisations affiliated to the newly-formed Bursary Council of South Africa. This year she was asked to provide the same service. but also to teach the newly-appointed full-time staff person how the organisation can provide the service for itself in the future.

Debbie is a member of the Human Resources Institute of NE?! (National Education Policy Initiative) when her brief is to monitor women's issues. Teaching and contributing on research methodology -

Debbie acted as research consultant for the third-year Sociology research course at the University of Cape Town, where she assisted groups of students in drawing up questionnaires and analyzing results. She gave two mini-lectures on statistics for third-year students. and a full lecture on women and the economy for the first-year class.

Debbie conducted a weekend workshop on research for the diploma course in adult education of the Centre for Adult and Continuing Education at the University of the Western Cape, and is supervising the longer research project of one of the students.

Debbie provided advice on research methods to the Hostel Dwellers Association and the University of Cape Town Programme against Sexual Harassment.

PREP in Johannesburg

With the appointment of two new senior researchers in our Johannesburg offices, 1991 saw a major increase in PREP activities. Projects covering the NGKA. the Reef violence. 'marginallised youth'. COSATU shop stewards and Weekly Mail readership filled the eight offices with a host of expert advisers, research assistants. and frenetic activity.

The NGKA in its community

The General Moderation and the General Synodical Commission of the Nederduitse Gereformeerde Kerk in Afrika (NGKA), advised by Dr. Beyer; Naude, identified the need to attend to the phenomena of poverty and

dependence among its membership and their communities. (A previous mail survey had revealed that thhirds of the income originated tram sources outside the NGKA, mainly fwm the white NGK.)

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C A S E Director Mark Orkin and Us Pieter van Nicketlt of the NGKA conceived I nationwide sample survey of NGKA households. with the help of Professor Eddie Webster. The survey aimed to measure the extent of pnvcrty and dependence amongs: NGKA members; uncover their impact on socio-political and theologian! attitudes; and to assess how to begin to address the situation. The data miysis was aimed at providing the first step of a comprehensive pint of actian to reverse the poverty and dependence of the NGKA in South Attica.

The study extended over nine months. It was managed and conducted by Pieter. with assistance from Dilciedi Molatoii (a UCT sociaioy graduate and product of the C A S E research summerschool in early 1990). with the sampling, questionnaire design and anniysis being guided by Mark.

Eighty oi the M9 NGKA congregations were sampled nationwide.

covering nearly every circuit, and Jive households wetethcn sampled for interview in each congregation, yielding Winterviews. An equal number of interviews were simultanmusl)r conducted with nonvNGKA households in the respective communities, in ttder to allow comparisons with members of other churches, and reflect the NGKA vision that its responsibility is not confined to its own membership.

The eungmgations were accused via their ministers, with support from the Modemture. The interviews were conducted over ten weeks at the end of 1990 by a team of ten black volunteers, of differing ages and education, who comprised a mix of men and women. ministers and laypemons. NORA and other denominations. The interviewers were trained at a three-day residential workshop, with the help of markebrcsearch advisers.

The lengthy and unusual questionnaire was designed by Mark and Pieter, after a iitcrature search and comiry-wide discussions with several contextual theologians who had survey experience.

It took a month to code the nuanced data. capture it. and check it. At the same time. the questianmire was administered to sixty iColouled' households in the Cape, oover'ng members of the NG Sending Kerk (and corresponding community housholds), with which the NGKA had recently merged. The preliminary results were presented to seminars in Western Cape and Johalmeshurg, which included theologians, sociolcigists, church officers and volunteer activists, and development experts. Their insights were incorporated in the forty-page final report, jointly authored by Mark and Pieter, with assistance from CLIP officer Daan Malheussen.

Among the numerous tindilgs, it emerged that NGKA households are larger (about seven members on average) than their community counterparts, yet earn less: nearly three-iifths of them were subsisting on less than R500 per month. at I time when a fairly frugal cosl-of-living was .9-

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estimated at about R1000 for a family of fIve. Most intetviewees were eibet resigned to poverty or had little idea of how to address It beyond attempting self impmvemeat. Oniya small proportion viewed God in liberatary tam.

even though more than half mppmted the ANC (the more so among women). The community households were more radical and the NGSK households lets radical. bath theologically and politically.

The main mmmmdations of the report won. that the NGKA seek to tackie the aelt-subordination of umber: by involving them in a process of healing and empowering communities. fostered by an opening of mature: eSpeciaiiy to women and youth. and by teaching and disseminating a more transformative theology.

7h Reef doience

In July 1990 township violence empted on the Reef. "With media commentators mainly insisting that the cause was 'dec-p-seuted tribal hatted'.

C A S E senior researcher Dam! Eventt undertook a detailed study of the Reef violence. The project complemented the work dune by C A S 3

Board member John Aitchiaea in Natal

An interim rcvou was issued in May 1991 which served to counter the propaganda build-up to the Cayenne: w: Vietnam and indium convened by the gavemment and boycotted by the majority of pmgressive organisations. The report (and the larger smdy of which it is part) wnsbued on II digest of all puhished media dealing with the violence. including thousands of press stories and the reports of various monitoring _ organisations. Accounts of incident: wen: checked against each other end against the menitom. and the interim report published tables dealing with total dead, attributed aggressors. train attacks. and the question of what weaponry was used

The tigure starkly teveated that the Nata! war had been exported to the

Reef.1'he role of aggressor was attributed to the IIIkIIthn Fwedom Party' tn
66% of corroborated incidents of vieiinee. and in over 50% of instances of
the use of firearms- -partieularly the AK41.

The report was widely covered in the media David was interviewed- on
Radio 702's News Hour programme. and appeared an NT simDeptII when:
, he clashed with the Inkatha Institute Directox, Gavin Woods. Inlmba
remained unable to contest the statistics, and resorted to insults and claim
of politicat bias.

The report was camed' tn all the PM dailies and In' the Weekly Momma
was given a eentre-spread in the New Nation. It appeared on the front m
of the Cape Mes, and in newsmpers and special reports in America.
Britain and Europe. It was picked up in the US and circulated to every

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member of Congress, and sent by local diplomats to most European governments. David was interviewed to: American Public Service kaolink Austrian TV and Channel Four in Britain: '

ANC leader Walter Sisulu quoted the report in an Open Letter carries! in the Johannesburg newspapers, while ANC media litison olftcer ?atriclt 'Terror' Lekota cited the figures. in interviews on radit- and television. The larger Ilocument was in ptepatatiun at mid-1991, and will provide a detailed sequential and analytic breakdown: it will also dissect media coverage of the walence, which has been largely based on the racist thlaeb on-blackl apolhem.

It isplanned that David's research willhecumbined with. John Aitchison's to produce. a volume in the Penguin 'Foram' series.

Peace Acttun

C A S B is one of the 35 organisations - including uariaus churches, welfare and human rights organisations - whirl: came together to create Peace Action, at regional violence monitoring otgenisation forlhe Transvaal. David also participated in the discussions surrounding the creation of a research wing for the organisation. and sits on its advisory caumittee.

Briehng: on violence

As a result of his research into the Reef violence, David has been extensively consulted by foreign journalists and emlmssies. He has briefed ol'licials from the Austrian government. the Australian government's tthiuhn tank, the Ameticau Embassy and various chuteh organisations; with Mark, he participated in a detailed presentation tu visiting Australian Foreign Minister Gareth Evaus.

David represented C A S E at a workshop in Natal catled by the Centre for Intergroup Studies from Cape Town, ostensibly aimed at bringing together the SAP, Inkethe. and organisations involved in monitoring andlor researching violence. The Inkatha Institute fmatly sent only an Labserver'. underlying the mntinuing divide between them and ether monitors and researchers.

'Marglnaflsedl'oum '.' Werence and research project

The Joint Enrichment Project (IEPJ. a venture of lhl: SACC and SACBC led by Sheila Sisulu, has commissioned C A S E to provide the reseamh for its undertakings. These were inaugurated with a conference on Marginalised You!!! In South 4:5lam for which David Everatt acted as research oe-ordiuator. C A S E identified and provided research assistance for the main speakers for the conference, and incorporaIed expehts such as Professor .11.

Colin Bundy es facilitators.

Over 300 delegates from some morganisatlons attended the three-dey conference in early tune. The proceedings were opened hyC A S E Bout! member Dr. Mamphela Remphele. The following three days produced e series of recommendations aimed both at understanding the scale Ind nature of the problem of the 'nutginalisatlon' of young people, eat! at rdneotporaling them into melnstream civil society. Mud: and David are incorporating the papers of Dr. anphele. Dr. Ken Haltshome on education. Roxy Riordan on unemployment and Steve Makoena on violence, as well as I conference reputt. into e Penguin lForum' book. One of the recommendation: of the IE? eonfmnee ms for a large-ecnle research project that would have two main goals. The Erst is to provide lace! and intematinnel-oomparative data and enelysis on ycuth: where they are. what they think, attitudes towards work, politics and other issues, end how these perhaps vary by gender and milieu" The purpose is to provide e database on which policy and action proposals can be more accumely founded.

Secondly. the research team would locate existing projects which are working with youth. to put them in touch with similar projects elsewhere vand with training and education schemes currently being fmtised by the progressive- muvcment. C h S E has submitted adeniled research protected and budget to the IEP Board for a yeu-iong detailed action remit programme.

comm shop :tewardwprajeet

C A S E, in association with the Sociology of Work Project at Wit: University end the Culmrc and Working Life ngnmme of the Univetsity of Natal, is conducting a nationwide survey of I100 ehoplehaft stewards in all fourteen of the COSATU-nfliliated unions. The project is headed by senior researcher Sipho Phyana at the C A S I! aim in Johannesburg, with detailed advice on design, sampling and analysis from Mark. The purpose of the study is to profile cosmu shop stewards. primarily to estehliih- what they want in e. planned newspape: for shop stewards. as well 0&6 ' 2

radio and television broadcasts which COSATU ereemnging wit the
SABC. The sumeywlll also profile the views of shop steward on an array of
socio-politieel issues of interest to COSAT'U. ' - v -
This ism extremely signilieam survey:iu perticutlr, because it deals 'with
the important layer of trade union letdemhip that links mthatttl-ftle
members with management. trade union leadership and community
organisations. This is a stratum. of leadership about which very little
systematic knowledge exists.

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Sipho leads a team of four people who at: coordinating the bulk of the interviews which. occur in. and beyond tlu: PW; and is supervising three further co-ordinators in the Eastern Cape, Western Cape and Natal. A total of 60 student interviewers. drawn from the University of Wits. Rhodes. Natal and Cape Town, have been appointed to carry out the interviews. A weekend training session was held at Wits in August 1991. with assistance from market-research: trainers.

The Weckly Mail's readersurvey

The 'Famm' series

reasonably-priced treatments of important topics, appear: to be highly successful - Lunatic" book sold out, mt that of Koch e: a! in close to doing so. itlthough the text; me populntly mmible, they have buen widely tcviewod. mainly :pprovingly. nut w: regarded as substantial treatments of their topics.

Marl: Orkin and Jenny thine! taught a cambinad malluwolngy block In
sccoud- gear Sacinlcy and Industrial Socinlugy undergraduates at Wits,
focussing on quantitative and qualitative methods respwtively. Tints contact
subsequently provided a rich source of inmicwnrs, codczi. etc. ior
C A S E pmjects..

A papa: drawn from Davidis D. bil. thesis at Oxford, entitled tAllim Politics of a Special Type: the MIC IM the Communist Puty, t945-1954' will be published in 11:: Jaumal qf' Southern zyi'lcaa Studies in 1991. Siphn has written I papa: entitled: '11:: ml: and plane of march and intellectual dismum in the reproduction of social relations of twist domination in South Africn', which has been wbmnuied to nmmmm. lmamattanat maimnces ' i i ' i ' " '

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PREP in Natal

Over the last 11 months there has been a better balance in the Pietermaritzburg attitudes between computer-related work and more policy-related research.

merawes. talks and publicat' mu

Vaughn presented a paper 'Databases in small organisations: keeping count of deaths' to the Computer: for Mnjzmatian confercncc held at the University of the Western Cape in July 1990. John Aitchison also presented a paper, entitled 'rain on computerst Both Vaughn and John have been involved in some subsequent activities recommended at the conference.

In August Vaughn was chosen to represent the Organisation for Appropriate Social Services in South Africa (OASSSA Path) at an international conference on The Consequences of Organised Violence in Southern Africa in Harare in September 1990. His paper on 'Natal's War: monitoring internal refugees and assessing their distress' highlighted the plight of displaced (internal refugees) who do not qualify for assistance from the United Nations High Commission for Refugees. It drew on the four sets of refugee data being kept at the Centre for Adult Education (CAB). The largest of these sets contains records of nearly \$000 records. The analysis was primarily of biographical details but also of people's reasons for leaving their areas and the conditions of their homes after attacks. Vaughn's paper has been published in a book in the Philippines by the Ecumenical Commission for Displaced Families and Communities. In September, OASSSJ was approached by the Joint Working Committee of the ANC and COSATU for a paper on the psychological effects of violence, for an international campaign that they were preparing. Vaughn served on a four-person team that undertook the. ymjw and wrote: the section of the paper on social aspects in the violence. 'Unuglm has led an OASSSA project that has produced a series on stats, to be published in Learn with Echo.

Other events attended by Vaughn include a seminar on violence hosted by lawyers for Human Rights, a seminar on racism, violence and sexism organised by the Family Institute, a seminar on computers in libraries hosted by the Department of Library Science, the think tank meeting of the institute for Multi-Party Democracy held in Johannesburg, a CAB conference on Non-Formal Education, a seminar for researchers and monitors of violence organised by the Centre for Intergroup Studies, and a workshop on design and layout. He gave a talk on monitoring political

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violence to a crisis committee in Port Shepstone.
Monitoring

Thu CAP. unrest monitor is minuted largely by John Aitchison. Vaughn assists in the task of some data collection and transcription. This has meant a number of briefings with Whats. lists workers. diplomas. journalist: anti foreign visitors especially in John's absence. Vaughn in also given quick courts; on the Notchhook package to mmrchus. m ammo them retrieve the data they require. This work in: in turn initiated CLIP engagements with some organisations (see below).

Other research

The Day Care Centre, a project which provides resources and training to displaced in the Natal Midlands, approached CLIP in 1990 to unit! than with a small research project, covering biographical detail of displaced and information regarding their needs and existing skills. Vaughn helped them establish a sample, conducted a questionnaire, and wrote the final report. A fact sheet involved in the work on the violence were also assisted in questionnaire design.

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CLIP (Computer literacy project)

Western Cape activities

CLIP in the Western Cape. staffed by Debbie Budlender and David Kapp. continues to provide computer support to a vast range of organisations in the area. while Debbie is regularly flown up to Johannesburg to assist with many other organisations. These include Khanya College. Upbeat, other SACHED departments, COSATU. ANC regional and branches. Chemical Workers Industrial Union, Independent Board of Inquiry into Informal Repression. National Land Commission. Campus Law Clinic, Planact, Congress of South African Writers. Legal Resources Centre, UDUSA. Lawyers for Human Rights. Legal Resources Centre. Nation! Council for Occupation? Health and CBEP.

Organisations in other centres have also started using CLIP programmes - Industrial Health Unit. Community Law Centre (case control and statistics), Ecumenical Centre (resources). ANC branches (membership) in Durban and the Port Elizabeth Antiremovals Committee (resources). Debbie spent one day in Durban assisting these organisations.

Debbie is involved in a major project to computerise COSATU and its affiliates. being conducted in collaboration with COSATU'S Itatiau counterpart, the CGIL. Debbie was involved in the initial interviews of all COSATU regions and affiliates, and in subsequent discussions and workshops on the establishment of systems. She is now providing backup to COSATU and affiliates in Cape Town.

Both David and Debbie prepared papers for the conference on Computers for hamfornation co-ordinated by CECS in July 1990.

Rust: training , t

CLIP gives ongoing support and training in wordprocessing, spreadsheets. accounting, basic DOS, etc. In the organisations with which we have been involved as well as several new organisations. Major training programmes were conducted at CAFDA. Community Arts Project, SACRED, Ravensmead Welfare Society, and CAGE. the Salt River Drug Counselling Coordinating Committee and UWC Workers College. Organisations which come to receive support include OASSSA. Progressive Primary Health Care, Emergency Services Group. Health Care Trust. Vtue Weel'blad, and Quaker Peace Centre. '

In addition, CLIP continued to provide general computer assistance to organisations such as Food Workers Medical Benefit Fund, Industrial -11"

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Health Research Group. Transport and General Workers Union and Union Aid Service, Cowley House. Friends of Ciskei Project, Bellville Community Health Project. Child Care Information Centre, Protec. Early Leamh'); Resource Unit. Legal Education and Advice Project. ANC Women's League, and the Centre for Adult and Continuing Education at the University of the Western Cape.

One noteworthy new element in computer work over the last year has been the proliferation of computer viruses. CLIP has assisted by diagnosing and destroying attacks. and also encouraged organisations to cultivate habits which lessen the dangers of further attacks. '

Database development and support

The CLIP mailing list and resource programmes have been surmised to further organisations, David wrote a manual for the running list and in developing one. for the resource programme.

Several organisations have requested customised programmes to cater for other administrative needs. Debbie wrote or modified programs for organisations which include Khanya College (bursaries and student moods). Students Services Centre. Catholic Education Aid Program. SAIRR (bursaries). S A Press Clips, NewEm(subscription control), UCT Legal Aid (case records and statistics). Buchu Books (distribution and sales). Chemical Workers Industrial Union (wages and condition: of work). NEPI subgraph, Cape Town Ecology Group. Western Cape Council of Churches (mailing list), Legal Resources Centre. PARC, Barty Learning Resource Unit (resources). Philani (patient records), ILRIG training). Cape Mental Health (stock and assets control), WUS SA Return programme and WP Council of Churches (returnees).

CLIP assisted other organisations in their internal research by setting up databases and instructing them as to how to input the information. In several cases CLIP also assisted in the initial design of the questionnaire. Examples of this work include Philani (mother and child health), Learn and Teach, Students Services Centre. Khanya College (evaluation questionnaires), Institute of Criminology (violence to non-political prisoner:

and perception of personal safety in Lwandle hostel). Labour Law Unit (small business, deregulation and its effects), Development Action Group (Lawaai kamp threatened removals). -

Other ,nrganisations were assisted in setting up, inputting and manipulation of databases for various other laminislative functions. These include the KTC Relief Fund (payout from claim arising from 1986 destntction of squatter camp). Early Learning Resource Unit, UCT Adult Education Department (mailingi. Natiomi Council an Occupational Health t's'

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(case followup), Pianact (land planning), Association of Sociologists of Southern Africa (membership). Lemming Nation (resource organisations). Cape Mental Health (clients and evaluation). SA Return Programme (refugee grants), CASSET (resources).

Debbie wrote an ANC branch membership programme which is being used in several branches in Cape Town, Johannesburg and Natal. She adapted the programs 151: use by the Tnnwul Regional Office. The programme was given to the South African Communist Party for adaptation for their own use.

Desktop publishing

CLIP continued to provide assistance with desktop publishing to many organisations. CLIP encouraged organisations to use the simple Newsletter programme wherever possible, to increase accessibility. Many organisations were assisted in using this programme. Where a more sophisticated programme was required, CLIP assisted with training and solving day-to-day problems. Organisations receiving assistance with Venture included Surplus People Project, SASH Magazine, Theological Exchange Programme, Wm Coast Council of Churches, SACRED Production (Johannesburg), Quaker Peace Centre, Lacom (Johannesburg), Organisation of Lesbian and Gay Activists, Black Sash, Community Arts Project, Echu Beaks, UCT Students Representative Council and various ANC branches.

Computer advice

Debbie provided advice and consultation to various groups on the possibilities for computerising existing administrative systems, or improving existing computerised systems. These groups included UCT Students Health Service, Economics Department UWC, Food Workers Medical Benevolent Fund, Adult Education at UCT, CBEP, SA Labour and Development Research Unit, Matatiela Advice Office.

Johannesburg activities

The main activities of CLIP in Johannesburg in the last year have been haste training, problem solving and the writing of specialised programmes. Until February 1991 Dean Mathewssen was only available on a 40% basis; since then he has been full-time.

Training and advice

In the second half of 1990, SACHBD upgraded its wordprocessor to .19.

Wordstar 6. CLIP was commissioned to install the package and give basic training sessions to the various SACRED projects, including employees of the Trust, Upbeat, Khanye College, Duespro, Learning Natal, Adunietmation am! Leena). Some similar work was done at EDA, TRAC and the Land Committee, and the wordprocessor training of the C A S E Summerweek students. It was completed.

WordPerfect training was given to the Interf'nd staff, the Education Policy Unit at Wits, and to the administrative staff of Khanya College. Introductory courses in DOS and wordprocessing have been requested by the ANC Youth League, COPE and Penguin.

The expansion of CASE in Johannesburg resulted in the need for in-house training for the administrator, secretary and researchers, and the purchasing and installation of additional equipment. - . v . . -

There is an increasing demand amongst these who have become more confident PC users for the introduction to the basics of DOS. At the same time, an ever increasing presence of viruses has been experienced. In mid 1991 the first comprehensive steps were taken to stop the spread of infections. e v

A new service offered by CLIP Johannesburg is the purchasing of software for other progressive organisations. The client is provided with the range of suitable packages on the teen! market and review: if those are available. A personal information manager and an anti-viral package have been purchased in this way for SACRED, and training given in their usage. Development . .

The huge- three dimensional budget spreadsheet developed in 1990 for the SACRED Trust was used for the first time in 1991, and over this period alterations were made to the sheet to accommodate changes in the intended structure of the organisation. The constraints imposed by spreadsheets forced the addition of material specially written in a scientific programming language, Turbo Pascal, in order to print out salary particulars of specified employees. Encouraged by this, Daan is investigating the possibility of complementing the Alphaworks data package with some Turbo Pascal routines. This is done for EDA to facilitate and automate their subscription bookkeeping.

In-house publication

The evidence given by Matt: Orkin end Johan Degenauer in the Supreme
Calm trial oftEsmait Ehrachim and others wastypeset using fumes offered
in Worchrfect 5.1.The same was done for the ting! report of the NGKA
poverty study. '
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Nam! activities

The first half of 1991 began with visits to regular clients in order to assess their computer needs. Since then a number of courses have been run to address these needs:

Courses and training

Among the formal courses run in this period were four Basic Computer Literacy Courses. Organisations represented on these courses included Sawubena. SHADE. Centre for Adult Education, Worker Compensation Advice Office, Association for Rural Advancement (AFRA), Pietermaritzburg Agency for Christian Social Advancement (PACSA), COSATU. Valley Trust and Black Sash. The course is now taught with hard disks in mind, since these have become standard among local organisations. A separate course on hard disks has also been altered. Looking at directory structures and maintenance tasks. Two of these courses were run for Staff at the Centre of Adult Education in Durban and for PACSA.

We now support Wordstar, currently version 6. as our standard wordprocessing package. Five courses in Wordstar were held, attended mainly by participants of the Basic, Computer Literacy Course. Both PACSA and AFRA upgraded from earlier Wordstar versions and required bridging courses. AFRA's publications worker has independently produced many well-designed documents with Wordstar and a Hewlett Packard laser printer.

Two formal courses on the database package Notebook II were run for staff from a variety of organisations: Black Sash, Worker Compensation Advice Office. PACSA and Refugee Education Project. The first part of the course dealt with database development and maintenance. After each of the organisations had their own database: designed, participants returned for a session on data entry and retrieval. Other functions of the Notebook programme were subsequently covered in individual in-house sessions. Other training in this formal series included a session on Fastback. Here the joint staffs of AFRA and PACSA were taken through the importance of backing-up, hard disk maintenance and the use of the Fastback programme. A similar session was later held for the same group on computer viruses. Simple notes on viruses were prepared and a lesson on the use of the Virus Scan programme was given. A workshop on computer usage and a special filing system was run for the Learn With Echo project.

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.....- - Evaluation of formal courses

This series of courses have been generally successful. Having the courses in the CLIP lab has avoided the interruptions that usually plague in-house training. It has also meant that each person generally has their own PC to practice on. Participants have been pleased with the excellent end of our method and their comments have been heartening. There appears to be a need for an advanced WordPerfect course followup, and possibly for a course in WordPerfect.

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Considerable in-house training was also conducted, usually with satellite groups on more specific aspects of programmes such as mailing lists, producing banners with Printmaster, converting files for different formats, merging Notebook databases, backing up, hard disks, detecting viruses and removing them. Organisations that received such training include Am, Black Sash (Pietermaritzburg and Durban). Learn with Echo, English Language Development Scheme, Five Freedoms Forum, Development Studies Research Group. PACSA, Valley Trust. SASPU. South African Health Workers Congress (Durban), Democratic Party Monitoring Group. Sarmenl Worker Cooperative. Refugee Education Project. Ziphakamiee (Port Shepstone).

Database needs continue to demand much training time. In addition to their database for rewriting field work, AFRA required a second database for legal advice work. The Black Sash Advice Office was assisted with a database for recording client and case details. In an attempt to manage the compassionate grants that they utter, PACSA have also entered the even of computerised databases. Two projects undertaken by the CAB also required databases: one for the dictionary of acronyms published by the Centre in December, the other for recording interviews in a study on informal education.

The ongoing violence in the Natal Midlands and the Unrest Monitoring Project at CAB has drawn CLIP into providing database support for a number of monitoring and research groups. The monitoring group in Port Shepstone had a database developed similar to the one set up for the Black

Sash Monitoring Project in Durban. Recently, the database used by CAB was set up for the Democratic Party Monitoring. Group. The School. Monitoring Project required 3 database for their weekly monitor of schools in the Natal Midlands, while the Refugee Education ijeet he; also been assisted in creating and maintaining a dttabase. ' Apart from the Nntebool: databases justdescribed three daleheses' Jule; PFS- Professional File were also created. These are for mainteilie: .21. ESLLEE II 2.2 23863 ATHBI TE. :98 BE SI'd

membership records of III: South African Haaalh Workcrs Congress and Black Sash in Durban, sad the Valiey Trusi in Bella's Hill. The PFS databasns of PACSA and AFRA luv: grown considerably and lb: organisalinius require additional support. CLIP will also soon be, assisting a researcher in Durban with a similiar dambase for keeping a directory If resaatchcrs and monilons of Violence.

Setting up the various new databascs has involved ounsidence piming, assessmmt, training and follow-up. Organisations with existing datahms have rcquimd ongoing.- support and (mining, AFRA and thc Black Sash Rgpression Monitor nmploycd ncw staff who required training. Most of the dalahascs are used an a daily basis and have proved to be of immense benefit to the organisations. The training has been largely inihousc, requiring trips to the south coast and sexual to Durban.

Services .. -

CLIP continues to pnwidg ongoing support In a number ol'rganisations for lnsllcs such as advicc On systmus, liaising with mailerss installation of hardware and software, evaluation of systems. detecting and :cmoving vimscs, data recovery and file convmions. Responding to call: for help warrants two at three visils in local organisalivns par wack. In addition to this. when possible. lrauhlcvs shooting and assistance is provided over thc phone.

Mom and bigger computcm being bought by organisations has meant the usual scuing up tasks and has inlmduced line neat! for cusiomiscd computsr usage systems. Organisations an: assisted in arriving at a synthesis among (hair computers. users and tasks. APRIL, for cxamplc, at present absorbs the bulk of CLIP resources. In jusi om three years this :iwwpcrsun organisation with one win nappy computer and a dot matrix prime: has grown to a Inca! giant with a staff of IA! persons with eight MM-disk mmpumm, six dolnmattix primers and a laser printer. Th6 Leona With Echo Prajct of the CAB, with a staff nf four persons. has four computers and a primer. (LELIP is responsible. for most of the computer main(enancs work of this project and of Illc other CAP. projwts. Thaw projwts as well as othcr locai algunisations make use. of CLIP cquipmnt, parliaularly our laser printer.

Desktop publishing

CLIP has bem- drawn on quite extensively for desldop publishing (DTP) assistancc. Layoul and laser printing has been done for organisations such as PACSA, Pietcrmaritzburg Council of Churches, Day Care Centre, Piclcrmaritzburg indian Child Welfare Sociely, Ashdown Youth .23.

Organisation, Midlam Education Develapmanl Unit. Development Sandie: Rasearch Gmup and I number of local ANC branches. This work has ranged from producing simple posters. banners and fuel aback In hiriylatgs ,- documams and reporls. Much at this work has ban done using Velma Pnblshcr software. TIE: experience has been of mutual bandit In both CLIP and lh: orgmiaatinns assistad. as it has unwd a beast knowledge of III: programme. Vaughn serves an PACSA': publications subcommim sad in (h: absence. of their publications wurka. has been mponsibie f0: most of their DTP wart: this year.

Samar:

The pool of software being used by CLIP his not changed apnt from I couplc of new programmes. Version 4 Nominal: was the most recent arrivai. The pmgramme has not changed in any remarkable way and k bu not yet been advertised in ciicnts using Nutcbmk. Laplinl, a prom for fast and easy transit: of data between mumutcrs was parched. Th: programme has proved to b: a- sheer delight and has snot! 3, mm of hours. Instead of the usual backup and restore with floppy disks one is ahl: co spaedily transfer lites vi: cubic: provided with the program. The programme also nilom two PCs to be linked in a nemrk manner. I tenure which could also be useful in the future. Ailbough as ye: we do not offer training in WaidPerfeet. some basic support has been given to a couple of users. Plans are ahead for courses in Vcnmm Puhiiishcr. These course: will be tun in conjunction with Lean: with Echo.

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Appendices

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and Bond Barren: HI

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Appendix A: Biographies of C A S E staff

John Aitchhon (471, a iim class Honours graduate of the University of Nazi, has worked indium and adult education programmes and lccmred It the Pedcmi Thuobglcal Seminary Ind the Univcnity of Natal. He was banned irom 1965 m 1976,ptobahiy because of his picnecrinz research into forum! removals. Since 1981 Juhn has Mad 1!: Centre for Adult Education on (In Pietematitzburg campus of the University of Natal. where to has run diverse mining comm, academic support progrmmms. and an aduitnaducalion newspaper supplemm. John in prominent Icseatchcr and commentator on the political violence in Natal. aud has wrinen a number of papers on th: subject.

Debbie. Badlands: (36) is a graduate. of the Univeuiy of Cage Town with a BA (Hons) in Economics and an MA in Industrial Sociology. M the end of 1976 Debbie was pinned under a livc-yeu banning order for her work in lie Transport and Genera! kacts union. During dis time :11: look a BS: in Computer Science and Mathemalica through IENISA, and was then emplyncd at ibe South African Labour am! Dcvclqaml Resurch Unit where she. worked on the Second Carnegie Inquiry ill0 poverty and in the labour research servicc.From 1984to 1988 Dchbie mAdminisnazor in lhc head office oilhr. Food and Alliad Worker: Uniul. She has been working a: C A S B fat three yum.

Nobayeti Dubai n2) malticulawd at Emsdwalcnl High School in Soweto In 1986. She worked in Ihn private sector for mm! yam: and 11lm did part time jobs before joining C A S E in May 1991. Shc plans lo study for a BA (Social Wutk).

David Everati ('29) was born and brought up in Inhanncsburg. but his university education tool: place in England. Be 235 I double Hrst-chss Honours degree in European litengure and history from 11:: University of . East Anglia, and in 1990 completed his doctorate at Lincoln College, Oxford, cmillcd: 'Tke Paltdmomemclafism: While Opyosmon :0 Apartheid, 1945-!961.' Davidwas active in progressivc and pciilical organisation: in South Africa in me i9803,was the founder edimr of Hhmryhl the Matingi and he has Iectumd at the Univcrsities of Rhoda and Cape Town.

Jenny Heinzcl (43) has a mat class Honours degree in Sociohzy from the University of the Witwaterstand. Aha: matricuming in 1964 she worked in vazions oflicc jobs while studying for a CIS parmima In 1984 she stained at -26-

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university; and after completing her degrees she taught for three years in the Department of Sociology at Wits. She has been working for CASE since the beginning of 1991.

Vaughn John (25) is a graduate of the University of Natal (Pietermaritzburg) with BA Honours in Clinical Psychology. He has been working on the CLIP project since 1983, and assists with monitoring the political violence in Natal, on which he has written a number of papers. He serves on the Pietermaritzburg Agency for Christian Social Awareness and the Organisation for Appropriate Social Services in 30th Africa which he represented at a conference in Harare last year.

David Kapp (33) is the former CLIP officer in the Cape. He matriculated in 1975, he worked as a computer operator for various computer bureaux, was a union organiser and was active in community politics. He has been working for CASE since mid-1990.

Dean Mathcusseu (23) has a BSc (Chem. Eng.) with distinction from the University of the Witwatersrand. Dean received his schooling in Belgium, and runs CLIP in Johannesburg.

Mark Orkin (43) was SRC President at the University of the Witwatersrand (Wits) in 1968/9, during his initial degree in Physics. Thereafter, on a Rhodes Scholarship, he took a First in PPE at Oxford and an MSc in Sociology at Sussex. He lectured for ten years in Philosophy and Sociology at Wits, and held several research fellowships. After a year as Deputy Director of the SA Institute of Race Relations, he founded CASF in 1986, wrote *Divine Madness*, *100 Simple Steps to the Future*, and compiled *Sanctions Against Apartheid*. Drawing on his Wits MSc in Sociology, about black students' socio-political attitudes, he testified in mitigation in several ANC trials during the Emergency.

Sipho Pilyana (32) was born and schooled in Port Elizabeth where he led the SRC boycotts of 1977/8. He matriculated in Osbourne, Mount Fretts. In 1980, after which he became a trade-union organiser until his banning in 1982. Sipho slipped out of South Africa in 1982, and went on to complete a BA (Hons) and MSc at the universities of Essex and London. He worked for six years for the International Defence and Aid Fund as a migrant researcher and was the co-ordinator of the Nelson Mandela International Reception Committee. He has written several reports for the UN and the Commonwealth Secretariat.

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